



EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR HEALTH AND FOOD SAFETY

Crisis preparedness in food, animals and plants
The Director

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TRACES – INFO NOTE

To: CVOs of all MS and Switzerland, **Telephone:**
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Permanent Representations of all
MS + Mission Switzerland,
Iceland, Norway and UK(NI)

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Subject: Information concerning the activation of the DOCOM module in TRACES-NT and the closure of the DOCOM module in TRACES Classic

Message

I am very pleased to inform you that the new DOCOM module, to be used for the issuance of commercial documents for certain animal by-products and derived products (ABP) not intended for human consumption and transported within the Union pursuant to Article 17 of Commission Regulation (EU) No 142/2011, will be activated in TRACES NT on **1 December 2021**.

However, in order to ensure a smooth transition to the use of that module in TRACES NT, the DOCOM module currently available in TRACES Classic will remain available until 31 December 2021 (included), when the definitive closure of TRACES Classic is foreseen.

Please note that the TRACES team intends in the course of November 2021 to organise trainings on the completion of the DOCOM module in TRACES NT for competent authorities in Member States. This will help your staff provide similar trainings to your operators (“train the trainer” principle). Further detailed information will be provided to the network of TRACES ABP contact points. Please provide a contact point to the TRACES Helpdesk team at sante-traces@ec.europa.eu, if you haven’t done it already.

In preparation for the use of the new DOCOM module, let me kindly suggest you to strongly encourage those operators that have not yet registered users in TRACES-NT to do so, as a preliminary step to completing a commercial document in the new platform. Assistance and user’s manuals can be provided on request by the TRACES helpdesk team.

Moreover, please note that, given that the exercise of registration of ABP establishments/plants/operators is not completed, the TRACES team has decided to configure that module so that no obstacle, such as the obligation of selecting a registered or approved establishment/plant/operator as place of origin, loading or destination, prevents the user to validate a commercial document. Therefore, I am confident that no particular issue is to be expected.

Please pass this important message to your services concerned. For any assistance or clarification you may require, please contact the TRACES Helpdesk team (SANTE-TRACES@ec.europa.eu).

Yours sincerely,

[e-signed]
Bernard Van Goethem